



ABERDEEN
CITY COUNCIL

with help from
Horizons Rehabilitation Centre
and
L.O.O.N.S.
(Limbless Organisation of
Northeast Scotland)

Disabled Access City Centre Information and Maps



www.aberdeencity.gov.uk

DISABLED ACCESS CITY CENTRE INFORMATION

ARTS

Galleries and Performance Venues

Aberdeen Art Gallery, Schoolhill

Tel: 01224 523700

Mon - Sat: 10am - 5pm Sun: 2 - 5pm

Web: www.aagm.co.uk

Refer to www.disabledgo.info for further details.

“City moves dancespace”

c/o Dance Venue, Schoolhill

Tel: 01224 611486

Web: www.citymoves.org.uk

Refer to www.disabledgo.info for further details.

His Majesty’s Theatre, Rosemount Viaduct

Tel: 0845 270 8200

Box Office 01224 641122

Refer to www.disabledgo.info for further details.

Music Hall, Union Street

Tel: 01224 641122

Web: www.musichallaberdeen.co.uk

Email: info@musichallaberdeen.com

Refer to www.disabledgo.info for further details.

Gala Casinos

59 Summer Street

Tel: 01224 645273

Web: www.galacasino.co.uk

The Belmont Cinema 49 Belmont Street

Tel: 01224 343536

Web: www.picturehouses.co.uk/site/cinemas/Aberdeen

Refer to www.disabledgo.info for further details.

Vue Cinema 10 Ship Row

Tel: 08712 240240

Web: www.myvue.co.uk, then chose

local Vue Cinema (Aberdeen)

Refer to www.disabledgo.info for further details.

COMMUNITY CENTRES

Ferryhill Community Centre, Albury Road

Tel: 01224 584118

Web: www.aberdeencity.gov.uk

Refer to www.disabledgo.info for further details.

DIRECTORY

Maps - Multimap and Streetmap

www.multimap.com

www.streetmap.co.uk

Route Planners - AA and RAC

www.theaa.com/travelwatch/

rp.rac.co.uk/routeplanner

Weather - BBC and Met Office

www.bbc.co.uk/weather/ukweather

www.metoffice.gov.uk

Aberdeen City Council (ACC)

The Point

Ground Floor, St. Nicholas House

Broad Street

Aberdeen AB10 1BX

Tel: 01224 522000

Reception at St. Nicholas House

Tel: 01224 522445

Email:

receptionstnich@aberdeencity.gov.uk

Web: www.aberdeencity.gov.uk
Refer to www.disabledgo/info for further details.

Horizons Rehabilitation Centre
Tel: 01224 556873
Fax: 01224 556874
Email: horizons@ifb.co.uk
2 Eday Walk, Summerhill, Aberdeen
AB15 6LN

Aberdeenshire Council
Woodhill House
Westburn Road
Aberdeen AB16 5GB
Tel: 08456 081207
www.aberdeenshire.gov.uk

Dial-a-Bus - The 'On-Demand' bus service from Aberdeen City Council.

To book your journey, or for further information, please call:

Tel: 0845 60 11 600

E-mail:

dial-a-bus@aberdeencity.gov.uk
www.aberdeencity.gov.uk/dial-a-bus

Citizens Advice Bureau (CAB)
41 Union Street, Aberdeen, AB11 5BN
Tel: 01224 586255
Fax: 01224 210510

Email:
bureau@aberdeencab.casoline.org.uk
Refer to www.disabledgo/info for further details.

Disability Rights Commission

DRC Helpline: Tel: 08457 622 633
(8am-8pm Mon-Fri) Textphone: 08457 622 644, Fax: 08457 778 878

FREEPOST MID02164 Stratford upon Avon CV37 9BR
Web: www.drc-gb.org

Directgov - Provides a range of government information and services. Contains information on Disability Discrimination Act.
Web: www.directgov.uk

Grampian CareData - An information service for North East Scotland.
Web: www.grampiancaredata.gov.uk

Medical Loan - The British Red Cross can lend items of medical equipment, such as wheelchairs, bed rests and commodes on a short term basis.

Red Cross House, 22 Queens Road, Aberdeen AB15 4ZT
Tel: 01224 647 741

Shopmobility, Flourmill Lane Car Park
Tel: 01224 630009

Opening hours: Tues: 10am - 5pm,
Wed: 10am - 5pm, Thurs: 10am - 7pm,
Friday: 8:30am - 4pm, Sat: 8:30am - 1pm

Shopmobility lends out scooters, powered and manual wheelchairs for travel around the city centre, helping people with limited mobility or visual impairment to shop in town. Yes. It is a free service but there is a donation box.

Refer to www.disabledgo/info for further details.

Taxi Card - Concessionary taxi travel for disabled and mobility impaired residents of Aberdeen.

Tel: 01224 523761
E-mail: taxicard@aberdeencity.gov.uk
www.aberdeencity.gov.uk/taxicard

For information on public toilets:
www.aberdeencity.gov.uk/toilets

Mobilise, the Disabled Motorists' Organisation www.mobilise.info

GARDENS

Union Terrace Gardens, Union Terrace
- Open all year.

Accessibility: Access for wheelchair users via Denburn. Guide and hearing dogs welcome. Nearby parking at Denburn Car Park.

LIBRARIES

Central Library
Adult Lending (1st floor)
Information Services (2nd floor)
Rosemount Viaduct
Tel: 01224652500
Fax: 01224 641985
TextPhone: 01224 522381
Email: centrallibrary@aberdeencity.gov.uk
Web: www.aberdeencity.gov.uk/library
Monday-Thursday: 9.00am - 7.00pm
Friday/Saturday: 9.00am - 5.00pm.
Refer to www.disabledgo.info for further details.

MUSEUMS AND HISTORICAL BUILDINGS

Aberdeen Maritime Museum, Shiprow
Tel: 01224 337700
Mon-Sat 10am-5pm Sun 12-3pm
Web: www.aagm.co.uk
Refer to www.disabledgo.info for further details.

Old Town House, Castle Street
Tel: 01224522139
Email: receptiontownhouse@aberdeencity.gov.uk
Refer to www.disabledgo.info for further details.

Provost Skene's House, Guestrow
Tel: 01224 641086
Mon-Sat: 10-5pm Sun: 1-4pm
Web: www.aagm.co.uk
Refer to www.disabledgo.info for further details.
The Tolbooth, Castle Street
Tel: 01224 621167
Open 5th July - 11th September, Tues-Sat 10-4pm, Sun 12:30-3:30pm
Accessibility: Very limited access for visitors with mobility difficulties.
Web: www.aagm.co.uk

SPORT

For information on Disability Sports eg - Aberdeen Physically Disabled Swimming Club, Scottish Disability Sports - Aberdeen etc, or for any query relating to Sport, contact Aberdeen Sports Council:
Tel: 01224 814763
E-mail: info@aberdeensportscouncil.com

Information on Municipal Sport, Leisure Centres and Community Centres can be found on the City Council website: www.aberdeencity.gov.uk/sport

(Off Map) Aberdeen Football Club, Pittodrie Stadium, Golf Road
Tel: 01224 650400 (General Enquiries)
08719831903 (Ticket Enquiries)
Email: feedback@afc.co.uk
Web: www.afc.co.uk
Refer to www.disabledgo.info for further details.

Bon Accord Baths, Justice Mill Lane
Tel: 01224 587920
Mon-Fri 6am to 8.45pm, Sat 7am-6pm,
Sun 7am-9pm. 36.5 metre pool with
only a few public sessions.
Web: www.aberdeencity.gov.uk
See: www.disabledgo.info for further
details.

TRANSPORT

Bus Travel

First Travel Centre
47 Union Street, Aberdeen
Busline Tel: 01224 650065
Web: www.firstgroup.com

Your One Stop Shop for all your bus
and coach needs.

Ferries

www.northlinkferries.co.uk - Aberdeen

The NCP car park is in Ship Row,
a short distance from the terminal.
Daily charges arranged for NorthLink
passengers levied by NCP (conditions
apply).

Terminal Facilities include: Ticket
Sales & Enquiries, Payphone, Hot
& Cold Drinks Vending Machines,
Left luggage, Disabled Access and
Disabled Toilet.

NorthLink's ferries provide access and
facilities for disabled passengers.
Tel: 0845 6000 449

Rail Travel

Aberdeen Rail Station

Guild Street

Tel: 0845 601 5929

Fax: 0141 335 4592

TextPhone: 0800 912 2899

Email:

scotrailcustomer.relations@firstgroup.com

Web: www.firstscotrail.com

See: www.disabledgo.info for further
details.

Dyce Station

Station Road, Dyce, Aberdeen

Tel: 0845 601 5929

Fax: 0141335 4592

TextPhone: 0800 9122 2899

Email:

scotrailcustomer.relations@firstgroup.com

Web: www.firstscotrail.com

Air Travel

Aberdeen Airport

Dyce, Aberdeen

Tel: 0870 0400006

Fax: 01224 725751

TextPhone: 01224 725082

Web: www.aberdeenaairport.com

See: www.disabledgo.info for further
details.

Assistance is free for those with special
needs, for wheelchair push/provision
or help with baggage in order to reach
check in. Assistance can also be pre-
booked with Skycaps. Call +44 (0)20
8745 6011/5727

For further enquiries about special needs assistance at Aberdeen Airport call + 44 (0)870 040 0006. If you are deaf or hard of hearing, call on Minicom +44 (0)141 585 6161

SHOPPING, WINING and DINING

Information on accessible Shops, Malls, Bars & Restaurants etc can be found on: www.disabledgo.com

CHEMISTS

To ascertain which Chemists are open at any time of Day or Night.
Tel: NHS 24 on 0845 424 2424

DENTISTS

Out of Hours NHS Dentist
Ashgrove Dental Surgery David
Anderson Building, Foresterhill,
Aberdeen, AB25 2ZP
Mon-Fri - 6pm-9pm - phone 01224
558140 from 5.30 onwards
Sat-Sun - 9.30-12.30
or check Yellow Pages in Central
Library for private.

DISABILITY GROUPS

Aberdeen Disability Consortium
info@aberdeendisabilityconsortium.org.uk
Disability Action Group
Aberdeen Action on Disability
L.O.O.N.S. (Local Amputee Support
Group) E-mail: loons126@hotmail.com
Tel: 07866 910865

EMERGENCY NUMBERS

Grampian Police Headquarters, Queen
Street, Aberdeen, AB10 1ZA
Tel: 01224 386304
Fax: 01224 626579
All Non-Emergencies
Tel: 0845 600 5 700
Refer to www.disabledgo/info for
further details.
Aberdeen Royal Infirmary
Foresterhill, Aberdeen, AB25 2ZN
Tel: 0845 456 6000
Accident and Emergency
www.nhsgrampian.org
Car parking available.

Maps

The City Centre map is an A2 map, that
for this leaflet been split into 4 maps at
A4 size for ease of printing.
The A2 map was printing with the kind
assistance of FirstGroup.
www.firstgroup.com